

COA vision on labour participation 2024–2026



People in our reception centres who are able to work, have a meaningful fulfilment of their waiting time and integrate better and faster. Together with partners, we support and guide them towards the labour market.



Our vision

Labour participation leads to self-reliance and self-esteem of residents who thereby actively contribute to society.



Our goals

Residents integrate better and faster by working during their stay at COA.

Residents get the support they need to work through cooperation between COA and partners.



Our expected results by 2026

50% of residents who are allowed to work are doing paid work.

Each centre has a support structure towards paid work.



How do we support our residents towards paid work?

We focus on a short path to work. With a (temporary) job during their time at COA, residents gain their first work experience in the Netherlands, experience the work culture and earn their own income. In doing so, they take their first step into the Dutch labour market.

The **Participation desk** is the central place at a COA centre for guidance to work and other participation opportunities. People in our centres can come here for information on working in the Netherlands, job vacancies, support in preparing CVs, information on organisations that can help find work and on the opportunities offered by municipalities.



What are we working on

We want a support structure to paid work at every COA reception centre: a coalition of partners who can guide people in our reception centre to work. COA connects, supports, encourages and facilitates. COA does not act as an employment agency, labour intermediary or job hunter. For that, we need partners. Case managers participation seek cooperation with local and regional partners in the field of labour participation and make agreements.



Information

We inform residents about labour participation and on their rights and obligations related to paid work.



Screening

We collect information on education, competences and work experience from residents. This allows for a quicker match with employment in a particular region or municipality.



Guidance

We guide people towards (labour) participation. We facilitate meetings with labour market parties and inform people about job opportunities. We encourage residents to combine work with the Preparation programme on civic integration where possible.



Collaboration

We work with local and regional partners who can guide people in our reception centres into paid work.